

Get the  
right care  
when you  
need it with



eConsult lets patients request medical or administrative help from their own GP practice online, for free, 24/7.

Go to your practice website to start.

Your practice will get back with the right care for you.

- More convenient than calling the practice
- Give your doctors all the info they need to get you the right care
- Free up time for your doctors



Available on the  
NHS App

Available from your  
practice website

[www.econsult.net/nhs-patients](http://www.econsult.net/nhs-patients)



☰ Any Medical Practice

Contact your doctor  
advice for your problem  
now

I want help for my condition

Get advice about specific conditions  
**back pain, coughs, mental health**  
**concerns** and more

I want general advice

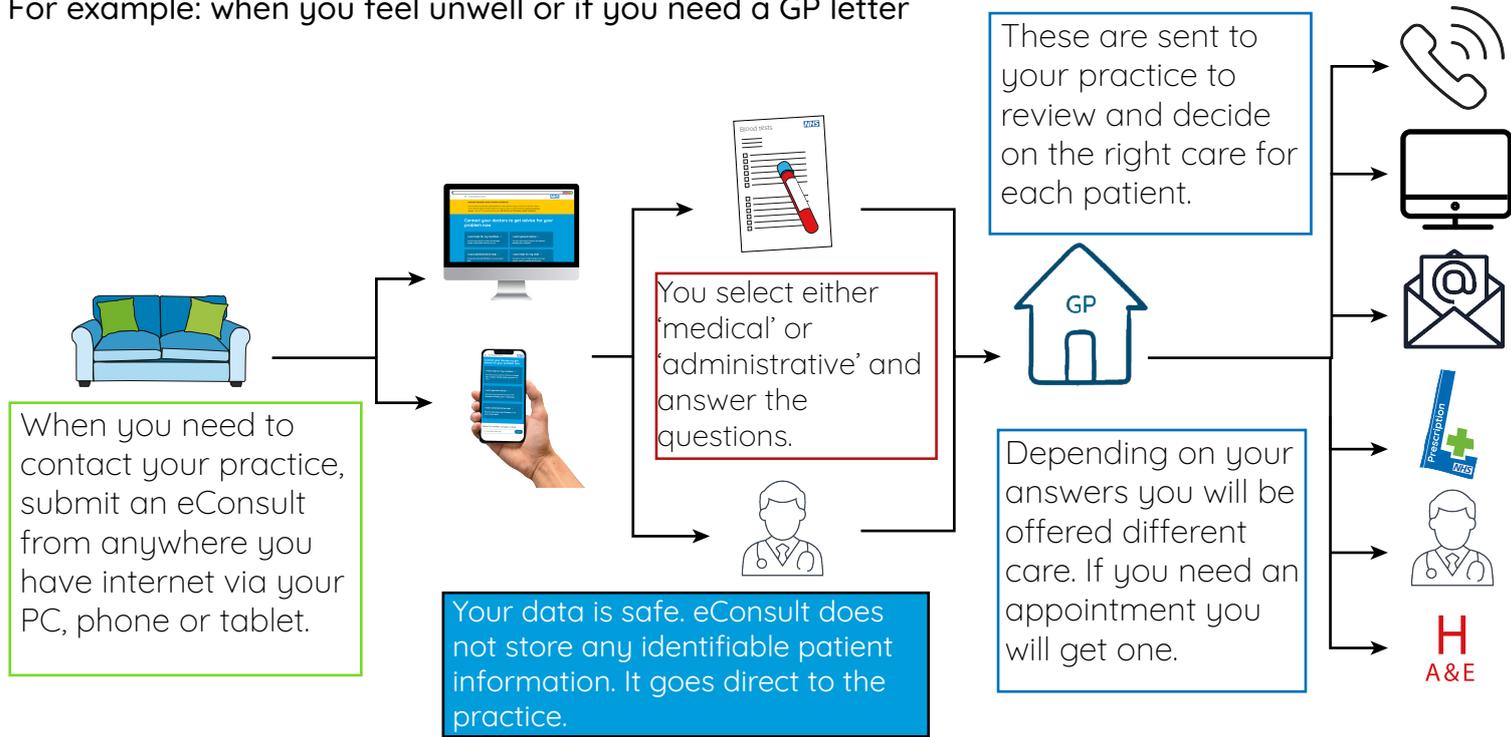
Get advice about general symptoms  
**tiredness, bleeding, pain or w**

I want administrative help

Request **sick notes and GP letters**  
about recent tests

# How does eConsult work?

You should use eConsult for anything you would normally contact your GP practice for.  
For example: when you feel unwell or if you need a GP letter



## When can you use eConsult?



When you feel unwell or want medical advice from your GP practice.



When you need reassurance from your doctors of what is best to do - for you or your children.

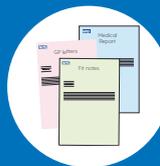


When you have an administrative request such as requesting test results, a sick note or asking questions about medications.

## Why should you use eConsult?



You can submit an eConsult 24/7 from anywhere you have internet connection.



The structured questions ask everything your doctors need to safely get you to the right care.



Patient safety is key. Our red-flagging alerts doctors to your conditions and directs you to more critical care if needed.



Available on the NHS App

Available from your practice website

